

# Quality Vision and Mission



## Vision

*Linde Hydraulics provides high pressure hydraulic drive systems to major customers in the areas of mobile and industrial hydraulics. The quality of our products, systems and services is essential for the economy of the machines and equipment of our customers. Our services determine the competitiveness of our customers' products considerably. The quality of our services, therefore, has a special strategic importance. In our corporate culture of Linde Hydraulics we have the concept of quality especially manifested. Our employees identify themselves with a high quality standard, our staff development as well as structures and processes provide additional support for this.*

## Mission

*Excellent quality is an essential part of our corporate strategy. We are DIN EN ISO 9001 certified and understand that the improvement of our processes, product quality and the further development of our management system as a constant challenge.*

## Principles

Client  
Respect  
Sustainability  
Openness  
Passion

Turning Power into Motion.

# Quality Vision and Mission



## Customer orientation

*We guarantee our customers and partners the excellent quality of our products and services. We use our expertise and experience to support our customers promptly. We understand the requirements of our customers and fulfill these at its best. We listen to our customers, respond to the demands of the market and thus meeting the expectations of our customers and shareholders! We design, manufacture and service our products and systems under permanent compliance with the market requirements! Our clients can be sure "we stand by our word."*

## Respectful and open towards each other

*Within our organization we practice a quality policy and have goals derived from that which are shared with our partners and customers. The management system is constantly monitored on adequateness and fulfillment and if necessary adjusted. Our daily interaction is characterized by mutual respect and recognition - we act as a team! We are an attractive and reliable employer. We offer a workplace that provides ample space for personal development!*

## Passion

*We are the market leader for innovative hydraulic systems. We create sustainable value for both our customers, employees and shareholders. "We have efficient as well as effective structures and processes in order to be competitive!"  
For long-term development of our company, we continuously improve our products and services, processes, the organization as well as our own qualifications.*

## Sustainable

*By means of suitable processes, information, training and instructions we get an excellent understanding of quality in our company. Resulting in reliable and precise drives with long service lives. Manufactured according to the highest standards, which our customers can rely on even in hard continuous operations.*